

Israel government, Tehila - Case Study

Summary

Tehila is an acronym for the Governmental Infrastructure for the Internet era in Israel. Tehila was formed to serve as the central body that provides all government ministries and institutions with highly secure Internet Services. The Tehila project is responsible for the infrastructure; counseling and training required for information security and provides two main services: government users with high security access to the Internet services from their individual workstations, and hosts secured government websites that provide information and services to the public

The Challenge

Very complex data center with high traffic and high work load. Troubleshooting of problems consumes a lot of time, and downtime of systems is very expensive. Achieving high level of SLA is mandatory

The Solution

XPLG software suite provides comprehensive problem resolution and security analysis software. The XPLG software suite was deployed without any need to change the IT infrastructure. Helping to reduce MTTR and increase security level

The business benefits

Using XPLG software suite increases the data center security while dramatically reducing the troubleshooting period of IT malfunction. Tehila is now better positioned and equipped to fulfill the SLA to the Israeli government users

