



SmartSynch - Case Study

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Summary

SmartSynch has been developing successful Smart Grid Intelligence™ solutions for the utility industry since 2000. The company's clean-tech innovations in the two-way delivery of real-time energy usage data over public wireless networks (AT&T, Rogers, T-Mobile, etc.), in lieu of private network build-outs, have simplified SmartMeter deployments for over 75 major North American electric utilities

The Challenge

SmartSynch provides a software solution that lives in a clustered and remote environment.

SmartSynch needed a viable low-cost solution for managing logs and troubleshooting our product

The Solution

XpoLog provides us (SmartSynch) the ability to manage our server(s) by combining the logs of a clustered environment, while giving us the functionality to view and search the logs remotely

The business benefits

XpoLog has given us the ability to meet our needs (merged logs, remote viewing, search ability, and scalability) for managing our product(s) without the costs associated with developing and maintaining a log viewer product.

XpoLog has met every requirement we needed in a log viewer for both production and test environments. XpoLog as a company has been easy to work with and has helped tailor and enhance their product to best fit our needs

