



## BigRiver.net - Case Study

“You can create intelligent monitors to streamline log management, only see what you need to see. Monitors with scheduled alarms send the right info to the right people”

### Summary

Established in 1995 as a division of the Millington Telephone Company, BigRiver Internet was one of the first Internet Service Providers in West Tennessee. BigRiver is now a highly respected and successful ISP

### The Challenge

Collect and aggregate switches and routers logs, parse in real time for error conditions and automatic monitoring

### The Solution

XpoLog enables flexible alerts and scheduled alarms based on the log information in a very convenient way. In addition XpoLog's excellent parsing engine helps to see only what you need to see.

### The business benefits

Using XpoLog there are fewer false alarms, and it automatically maintains good history of problems.

We have created intelligent monitors to streamline log management, only see what you need to see. Monitors with scheduled alarms send the right info to the right people

